

Terms and Conditions effective from March 2016

Full details on Bonus Rewards offers can be found below. The below Terms and Conditions are subject to change from time to time.

General

- All offers are subject to promotional availability.
- SuperValu / Loyaltybuild reserve the right to amend terms and conditions and the up to date version will always be available at www.supervalu.ie.
- Terms and conditions, including exclusions will be printed on vouchers.
- Vouchers cannot be used in conjunction with any other promotions.
- By participating in this promotion you are agreeing to allow SuperValu / Loyaltybuild to pass on your information (where necessary) to the provider in order to complete the booking and allow booking confirmation.
- Provider means Hotel, Spa and Gym where applicable.
- Musgrave Retail Partners and its promotional agent, Loyaltybuild, accepts no responsibility for loss, damage or disappointment suffered by customers due to over-booking errors, oversights or delays in processing payment or service issues at participating providers for which they have no direct responsibility.

Offer Terms & Conditions

Discounted Spa Vouchers

- Exclusions may apply but will be clearly printed on the voucher.
- Bookings must be made with the relevant spa, in advance, which are subject to availability at that spa.
- Vouchers are to be presented with a Real Rewards card.
- The cost of any treatments that exceed the value of your voucher must be settled directly with the spa.
- The full amount of the voucher must be used in one transaction. Vouchers cannot be exchanged for cash and no change can be given from vouchers.
- Vouchers cannot be used in conjunction with any other promotion.
- Voucher purchases are non-refundable and non transferable.
- Vouchers are valid for 6 months from date of purchase.

Insurance for specific activities are arranged directly with the provider and Loyaltybuild/SuperValu accepts no responsibility for any injury that occurs while partaking in any activities. If your issue is still unresolved or if you have feedback regarding Real Rewards, you can contact us on any of the following:

E: help@RealRewards.ie

T: 0818 220 088 (Monday to Friday from 9:00am to 5:00pm)

or

SuperValu Real Rewards,
Loyaltybuild,
Station Road,
Ennis,
Co. Clare,
Ireland